



Northwest Ironworkers
P.O. Box 34203
Seattle, WA 98124



<Member Name>
<Address Line 1>
<Address Line 2>
<City, State Zip>

**Important Information
About Your
Pharmacy Benefit**

<Date>

RE: Correction about copay assistance

Dear Northwest Ironworkers member:

We want to correct information in a recent letter you received about your pharmacy benefits. The letter said your plan requires you to sign up for a manufacturer copay assistance program if your drug is eligible. **That is not correct.**

Your plan does **not** require you to enroll in a copay assistance program. These programs are optional and offered by drug manufacturers to help lower your out-of-pocket costs for some brand-name medicines.

If you want to use a copay assistance program, you can choose to enroll. But it is **not** required by your plan.

A corrected letter is enclosed. We're sorry for any confusion this may have caused. If you have questions or need help, please call Customer Care at **855-847-1025**.

Thank you for your understanding.

Sincerely,
Your Navitus Team



Northwest Ironworkers
P.O. Box 34203
Seattle, WA 98124



Important Information About Your Pharmacy Benefit

Re: Updated Information

Dear Northwest Ironworkers member:

Your pharmacy benefit manager, Costco Health Solutions (CHS), is integrating its offering into Navitus Health Solutions, their long-standing trusted partner. Navitus is pleased to be your pharmacy benefit manager starting January 1, 2026. You can start using your benefits on your effective date. As a Navitus member, you can feel confident knowing that we are here to support your health and well-being with access to the medications you need at the lowest cost. Once your benefits are active, here's how you can make the most of them:

Visit a Network Pharmacy

You will receive your new ID card from your health plan in the mail, and it will include your pharmacy benefit information. Show your member ID card when you visit a retail network pharmacy. This helps to ensure your claims are processed quickly and accurately. You can find a list of network pharmacies on the member portal at memberportal.navitus.com.

Try Mail Order



Save time and money by using Costco Pharmacy to have your prescriptions mailed directly to you. To get started, simply register at pharmacy.costco.com or call **800-607-6861**. Once your prescriptions have been transferred, Costco Pharmacy will mail them to you within five business days.

You do not need to be a Costco member to use Costco Pharmacy.

Register for Convenient Access to Your Benefits with the Navitus Member Portal and Mobile App

You will have access to the Navitus member portal and mobile app on your effective date. Our portal and mobile app give you access to helpful information including:

- Network pharmacies near you
- Cost comparison tools
- Your pharmacy plan details
- Your digital ID card



To get started, register at memberportal.navitus.com or scan the QR code. Once registered for the member portal, use the same username and password to access the mobile app. Download the mobile app on the App Store or Google Play.

Get Specialty Drugs

If you take a specialty drug, we understand the challenges you face. That's why we've partnered with Lumicera Health Services to serve the unique needs of members with complex conditions such as rheumatoid arthritis, multiple sclerosis, cancer and hepatitis C. To receive these drugs through your pharmacy benefit, you will need to fill them at Lumicera Health Services. Ordering is simple. Just call a patient care specialist at **855-847-3553**. They will help you and your prescriber get set up.

Call Us

If you have any questions you can speak to our Customer Care team 24 hours a day, 7 days a week. Just call **855-847-1025** toll-free. We can help answer your benefit questions.

We look forward to supporting your pharmacy benefit needs.

Sincerely,

Your Navitus Team

* The QR code may identify your IP/device information. However, your personal and health information is strictly confidential and will not be captured.